



Position: Game Moderator

Game moderators (GM's) are direct representatives of Iron Will Games. As a volunteer group of community veterans they make up the first level customer support of Ashen Empires. GM's are trained to assist players with technical issues regarding game mechanics through a ticket paging system and ensure that licence agreements and rules of conduct are upheld. However, they also offer advice on any other game-related inquiries and seek to moderate community disputes. In addition, GM's are also involved in quality assurance and the planning and handling of community events.

The position of game moderator is highly sought after – equally high are its requirements.

- You are a veteran community member with excellent and up-to-date knowledge of the game mechanics.
- You are an active and contributing member and have a positive record of constructive submissions to the game.
- You are considered a mature, level-headed person by your peers and known to devote some thought into your posts.
- You can see the big picture of a strategy and evaluate changes based on long-term balance.
- You can set priorities and do not let your judgment be clouded by personal feelings.
- You have excellent communication skills enabling you to adapt your rhetorics to the target audience.
- You are ideally able to speak more than one language.
- You are a team-player and can handle pressure well.
- You are in full and sole possession of your account at all times and do not have any other players in your household, immediate family or personal relationship surrounding.
- You understand that you will be forgoing the benefits of enjoying the game as player and dedicate a significant amount of time under a non-disclosed personality.
- You acknowledge that your decision to become a staff member is final and irreversibly removes your status as player, even after resigning.

Game moderators are hired on an invite-only basis. However, in order to draw attention to yourself, please feel free to send your resume and a letter of motivation outlining your aptness to meet the mentioned requirements to timaeus@ashenempires.com.

Due to the amount of applications please understand that we will not acknowledge the receipt by default or comment on any applications received. Any candidates short-listed through document approval will be put on observation for a period ranging up to a year, pending unanimous consent of the current GM team, until being directly approached.